

LIGHT BLUE USA PRODUCTS WARRANTY

Light Blue USA warrants to the purchaser, for 3 years on all items with the exception of the LED Strip Rolls which extends to 5 years, from the date of purchase, that its products are free from defects on material or workmanship. Light Blue USA's obligation is expressly limited to the repair or replacement of the product only after prior written authorization has been granted. This warranty shall not apply to any products which have been Repaired or altered outside of the factory or without written knowledge provided to Light Blue USA, subjected to abuse, negligence, accident, or used in a manner contrary to accepted normal use. Costs incurred in the installation or re-installation of warranted products will not be covered by Light Blue USA.

To retain your warranty, all products are subject to the following:

- Any installation, assembly work, and/or maintenance of Light Blue fixtures must be performed by a specialized professional in compliance with the instructions provided with the product and online Light Blue resources.
- Voltage limit values may not exceed the products' specifications.

COMPONENT WARRANTY

All ballasts, drivers and LED components provided by Light Blue USA, that are not manufactured by Light Blue USA, are supported by the component manufacturer's warranty. If any claims arise from these specific items, Light Blue USA will facilitate and assist in the resolution in processing claims.

